ADDITIONAL DESCRIPTIONS FOR DATA LANGUAGE

3 **Example of data language in consent flow**
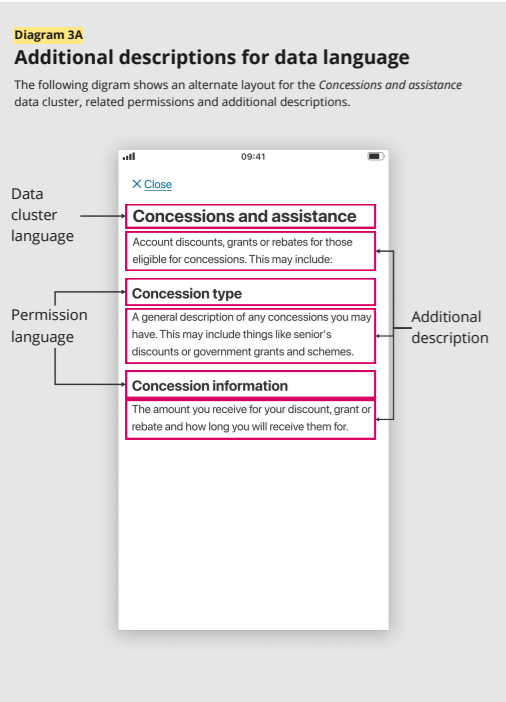
4 **Implementation example**

Diagram 3A
Additional descriptions for data language

The following diagram shows an alternate layout for the *Concessions and assistance* data cluster, related permissions and additional descriptions.

Data cluster language

Permission language

Additional description

Concessions and assistance
Account discounts, grants or rebates for those eligible for concessions. This may include:

Concession type
A general description of any concessions you may have. This may include things like senior's discounts or government grants and schemes.

Concession information
The amount you receive for your discount, grant or rebate and how long you will receive them for.

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What data would you like to share

Please choose the data you'd like to share from your provider to receive a tailored comparison.

◉ **Provider-1**

☐ **Name, occupation, contact details**
We'll only use this to provide you with a location-relevant telco comparison.
What does this include?

☐ **Account and plan details**
We'll use this information to understand the plan you are on.
What does this include?

☐ **Concessions and assistance**
We'll use this information to identify any assistance services or other discounts and rebates you may be receiving.
What does this include?

☐ **Payment preferences**
We'll use this information to understand how you prefer to pay your bills.
What does this include?

☐ **Billing payments and history**
We'll use this information to understand how your plan compares to other plans.
What does this include?

[Cancel] [Continue]

Individual consumer data

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✕ Close

Name, occupation, contact details

This may include the following information:

• Name
• Occupation
• Phone
• Email address
• Mail address
• Residential address

Business consumer data *(not shown in other screen)*

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✕ Close

Organisation profile and contact details

This may include the following information:

• Agent name and role
• Organisation name
• Organisation numbers (ABN or ACN)
• Charity status
• Establishment date
• Industry
• Organisation type
• Country of registration
• Organisation address
• Mail address
• Phone number

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✕ Close

Account and plan details
Details regarding any account(s) and plan(s) with your retailer. This may include:

Account and plan information
Includes information such as:
• the name of the account(s)
• the account number(s)
• when the account(s) opened
• when the plan(s) was active

Numbers associated with your services (e.g. mobile, internet)
The mobile, landline phone or internet numbers for your service(s).

Fees, features, rates, and discounts
How much your provider charges. This also includes any associated setup costs, fees, and details of any personal discounts you have with your provider as part of your plan. This does not include information on any concessions you may receive.

Additional account users
Includes any other people who are currently authorised to act on this account. They might also be referred to as an authorised contact or authorised representative.

Disability products and services
Products and services for those with accessibility needs that are provided as part of your plan(s). This may include things like priority assistance or braille bills.

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✕ Close

Concessions and assistance
Account discounts, grants or rebates for those eligible for concessions. This may include:

Concession type
A general description of any concessions you may have. This may include things like senior's discounts or government grants and schemes.

Concession information
The amount you receive for your discount, grant or rebate and how long you will receive them for.

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✕ Close

Payment preferences
This may include how you pay for your service, such as by credit card, direct debit, digital wallet, BPAY, or bank transfer. It may also include how often you pay or receive a bill.

Payment and billing frequency
Indicates frequency of any scheduled payments or the frequency of billing if no automated payments exist.

Any scheduled payment details
If you make scheduled payments, this will include details about your payment method and the scheduled amount. Depending on the payment method, this could include:
• your digital wallet identifier (e.g. if you use PayPal, your email or phone number)
• your BSB and account number
• the type of card you use (e.g. Visa)

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✕ Close

Billing payments and history
This may include the following information on your past bill payments:

Account balance
Indicates the payment balance on your accounts.

Payment method
Indicates the type of transaction.

Payment status
Indicates payment status of the invoice (paid or outstanding).

Charges, discounts, credits
Includes details and amounts found on your bill such as:
• What charges may exist (e.g. usage charges)
• What discounts may exist (e.g. once-off discounts)
• What credits may exist (e.g. outstanding data balances)

Billing date
Includes the date the invoice was issued, its due date and the period covered by the invoice.

Usage for billing period
A summary of usage over a billing period. This may include:
• the amount of data uploaded/downloaded
• any roaming charges
• the amount of calls you make, the duration of these calls and total cost,
• the amount and cost of SMS/MMS made.

Payment date
The date and time of the payment transaction.

Invoice number
Indicates the invoice's reference number.

Numbers associated with your services (e.g. mobile, internet)
The mobile, landline phone or internet numbers for your service(s).