



Consumer Data Right

Non-functional Requirements Workshops

Consultation with participants to discuss NFR management and planning

Why the NFR workshops are occurring

Context:

- The non-functional requirements in the Consumer Data Standards were added in July 2019 and made binding in October 2021
- They have since been modified incrementally to address specific operational issues and to accommodate the energy sector
- The CDR ecosystem for banking is now fully implemented and is steadily growing in use. This is providing real world data that can be used to validate the NFRs
- As usage grows, various operational issues are starting to surface. Some of these were addressed during the recent consultation on Decision 288

The consultation on Decision 288 included feedback that a separate, more targeted, process is needed to help participants to plan their infrastructure and to be proactive in setting the NFRs rather than reactive to issues as they occur.

Workshop details

3 separate workshops to accommodate all participants who wish to attend

2 physical workshops and 1 virtual workshop

All workshops will be identical so only one needs to be attended

Attendance at physical workshops is limited to two attendees per organisation (across both)

Details and registration will be in Eventbrite

Workshop 1 - Sydney
10am, 18th August 2023

Data61 Office, Redfern

Workshop 2- Melbourne
1pm, 29th August 2023

NAB Office, CBD

Workshop 3 - Virtual
1pm, 5th September 2023

Teams VC

Workshop Agenda

Each of the workshops will have the same agenda:

1 hour: Discuss the process for managing NFRs in the CDR

- Is the standards process insufficient?
- How should planning of expected usage be conducted?
- Should we conduct regular workshops?
- What sort of data can be used to plan NFRs over time and how should it be shared?

2 hours: Discuss specific NFR issues

- 10-20 minutes per issue
- No decisions made in the workshop, only feedback
- Decisions will be made after the workshops via a Decision Proposal
- Candidate issues can be raised on the Standards repository