

Data Standards Body

Noting Paper – LCCD Consultation Approach

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Context

Recently, AEMO concluded consultations regarding the introduction of a new field called Last Consumer Change Date (LCCD) in Market Settlement and Transfer Solutions (MSATS) processes and data structures. This change aims to address the issue of customer move-in/move-outs and its impact on sharing historical usage data in CDR for customers who have switched energy retailers.

While the implementation of this change in MSATS is scheduled for November 1, 2023, it is important to note that it cannot be incorporated into the CDR standards without further consultation and necessary adjustments to the standards.

This noting paper outlines the consultation approach planned by the DSB to determine how LCCD value should be utilised by the CDR standards to improve the sharing of a consumer's historical usage data. No feedback is being sought for this noting paper.

Consultation Approach

The consultations will be conducted in two phases, focusing on the use of the LCCD field by the CDR standards. It is important to note that the DSB's scope does not cover the processes related to population and maintenance specifically concerning the LCCD field itself.

Phase 1

Phase 1 of the consultation is planned for July 2023. The objective of the first phase is to:

- Outline scenarios and use cases where LCCD should be used for historical data sharing
- Identify potential risks associated with LCCD usage for data sharing and any data quality concerns
- Consider any consumer experience (CX) requirements

The key outcome of Phase 1 is to identify any new risks, issues, and requirements within the scope of the Consumer Data Right (CDR) that need to be addressed.

Phase 2

The second phase is expected to commence in September 2023. During the second phase of the consultation, the focus will shift to solution options.

This phase may involve multiple decision proposals, potentially running in parallel. For example, there could be one proposal specifically addressing technical changes and another addressing CX-related modifications.

The main objective of Phase 2 is to identify the necessary changes to the standards required for incorporating LCCD in the CDS for historical usage data sharing. Future Dated Obligation (FDO) dates will also be determined for the implementation of these changes.

The DSB may conduct additional consultations based on the outcomes of the above phases.